## **Kayla Hutton**

Instructor/ Facilitator- Operational Excellence

# **Professional Biography**



Ms. Hutton works with various industries on business/operational excellence initiatives. Her experience facilitating performance improvement projects includes work in the healthcare industry, manufacturing, and non-profit organizations.

Her education includes a Master's in Healthcare and Business Administration. She is a certified Lean Six Sigma Black Belt, which is a business excellence methodology system that focuses on customer satisfaction, waste elimination, and process improvement techniques, and is used by the highest-performing organizations in the world.

She has previously held leadership roles in Emergency Room & Urgent Care settings, as well as clerical departments. Her skills include data analysis of both quantitative and qualitative data sets, deriving patterns and themes from the sources to assist leadership in data-driven decision-making. Her previous project scopes include staffing alignment/adjustments, process smoothing, quality and safety assurance, standard operating procedure creation, recruitment/retention planning and leadership development.

She has also provided strategic development/deployment for Mercy Health System, Bass Pro Shops/ White River Marine Group, and local chapters of the YMCA.



### Contact





Anderson, MO

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### Credentials



Bachelor's of Science Master's of Health & Business Administration Lean Six Sigma Black Belt

#### Courses

The Job Isn't Dead Working Sessions Staffing Alignment Training Process Smoothing Training **Inventory Management Training** 



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